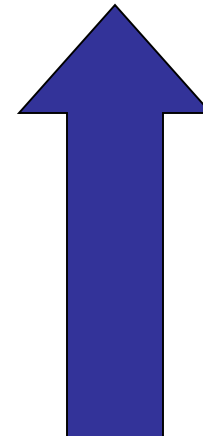
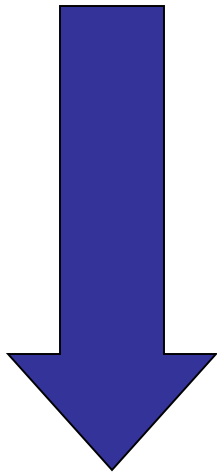


TRAVEL SERVICES OVERVIEW



TRANS AMERICAN TOURS

Trans American

Corporate Travel Specialists



Complete customer satisfaction

Visit us at
www.tatair.com

About Trans American

- **Trans American has been a leading travel provider for corporate travel since 1991.**
- **Dedication to customer satisfaction is unparalleled.**
- **We provide seamless comprehensive travel while being available to change travel plans even at the last moment.**
- **We provide excellent savings while not compromising on service.**
- **Optimal level of system integration to suit clients' needs.**
- **Relationships Long-Term & Highly Satisfied.**



Trans American Services

- **Contracted Fares** with Carriers (Airlines)
- **Collaboration** with Consolidators (Discounters)
- **Discounted Rates** with Car Rentals
- **Negotiated Prices** with Hotels



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www.tatair.com

Trans American Credentials

- Located in the **Bay Area** (San Ramon)
- ARC & IATA Agent (IATA# 05620941)
- National Minority Supplier (NAICS# 561510)
- Seller of Travel Certification in California (CST# 2066815-40)
- Above Certifications Reflect **Solid Financials**



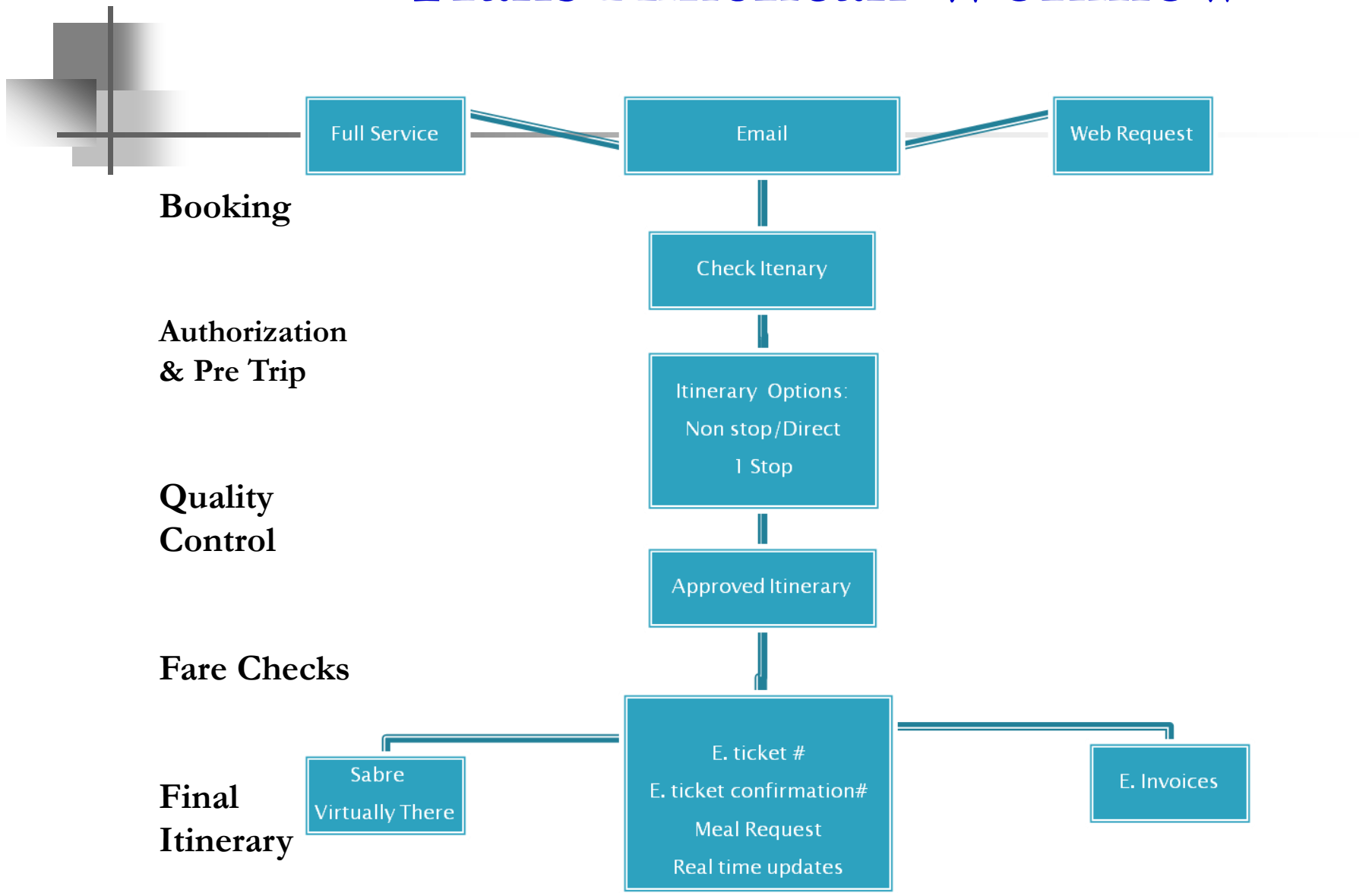
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Trans American Products

- ❖ Domestic E-Tickets
- ❖ International E-Tickets
- ❖ Economy/Deluxe/Business/First Class
- ❖ Hotel Reservations Worldwide
- ❖ Car Rentals
- ❖ Other Travel-Related Services



Trans American Workflow



Trans American workflow

Initial Customer Contact and Request

Email

Phone Contact

Web Booking Request

Agent Response (1 Hours max)

Provision of PreTrip Forecast (includes Itinerary and Quote)

Request Sent to Company for Pre-Trip Approval

Company Approval, Passenger Response

E-Ticket is Issued
Confirmation Email is Sent.

All other Passenger Requests
are fulfilled as per Company Policy.

Final Agent Response, Departure

24/7 Live Help is Provided regarding the Booking, **Realtime Updates** Initiate

Passenger Departs, Company is Billed regarding the used Booking

Follow Up, Trace Back

Bookings are retained in the system for up to 6 months in case of needed access. Billing information is retained for up to 6 years, as per company standards.



Trans American

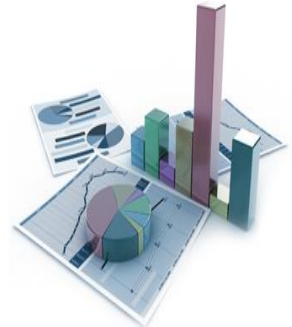
EXCLUSIVES

- ❖ Hold tickets for 24-72 hours
- ❖ No Upfront Payment – Improve Cash Flow
- ❖ Vendor Negotiations for Hotels & Cars
- ❖ Corporate Discounted Airfares
- ❖ VIP Services and Upgrades
- ❖ Event and Meeting Planning

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TA Services – TRAMS Mgmt. Reports

- **Client Level** – Individualized Rpt. by Dest., Carrier
- **Department Level** – Summary Rpt. for Total Fares, Bookings
- **Company Level** – Summary Rpt. for Dept., Vendor
- **Fare Savings Report** – Discounted Fares vs. Full Fares
- **Unused Ticket Report** – Misuse of up to 20% of Budget





Trans American

Advantage

- ✓ Positioned to Partner with **Expansion** in the USA, India
- ✓ **Strong Relationship** with and Insight into Travelers
- ✓ **Reliable, Cost-Effective** Travel Services
- ✓ Protect Your **Budget**
- ✓ With affiliates in Dallas, New York, New Delhi, & Singapore, We are Positioned to Provide **Multi-Zone, Round-the-Clock** Fulfillment Services with Superior Quality

Visit us at
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